

## Enrolling in the Duo Mobile App

Login to a Multi-factor authentication (MFA) protected application.

- 1. At the Duo MFA screen, click **Next** until you see **Select an option,** then select **Duo Mobile**.
- 2. Enter your phone number then click Continue.

Cignature	Captors	< Back
	Select an option You'll use this to log in with Duo. You can add another option later.	Enter your phone number You'll have the option to log in with Duo Mobile.
Welcome to	Get a notification or code on your device	Country code Phone number
Security	Security key > Use a security key >	Example: "201-555-5555"
Let's set up an account to protect your identity.	Get a text message	Continue
Next	Secured by Duo	Secured by Duo

- 3. Verify your phone number by clicking **Yes**, it's correct. Then click **Send me a** passcode.
- 4. Enter passcode.

<pre>&lt; Back Is this correct? (614) XXX-XXXX Yes, it's correct No. I need to change it</pre>	K Back Confirm ownership (814) XXX-XXXX Send me a passcode	<pre>C Back Passcode sent Enter the two-backer authentication passcode sets (s14) xxx-xxxx</pre>
Secured by Duo	Secured by Duo	Secured by Duo

5. **Download the Duo Mobile app** or if you already have the app, click **Next** and use your camera to scan the code that appears on the screen in Duo.

K Back	< Back
Download Duo Mobile On your mobile device, download the app from the <u>App Store or Google Pisy</u> .	Scan this code in Duo Mobile In the app. select Use QR code to scan.
Next Secured by Duo	Get an activation link instead Secured by Duo



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- 6. Click Continue then click on Skip for now.
- 7. Click Log in with Duo.



- 8. Open the Duo Mobile app on your device. You may see a message saying that you have a request waiting, displayed at the top of your screen.
- 9. Tap **Approve** to authenticate.

## For IT Support contact:

Call the IT Support Center at 614-287-5050 or by email at helpdesk@cscc.edu. Walk-in support is available in TL 116 (Computer Commons).